





You can protect your Luxury Vinyl Floor by following these easy guidelines. Luxury Vinyl floors are extremely durable and long lasting, but like any floor covering they still need regular maintenance to stay looking like new.

Initial maintenance (within 24 hours of installation):

- Keep traffic light during the first 24 hours so adhesive can dry properly.
- Keep the room at 20° C or greater for at least 2 days after installation to allow the adhesives to setup properly.
- If the floor has been seamed, avoid stepping on the seam sealer for 24 hours so it can dry undisturbed.
- Avoid scrubbing or washing floor for at least 5 days after installation. Spot clean floor avoiding all seams.
- When moving heavy furniture or appliances across the floor, always use wood or hardboard runways to protect the floor. Avoid putting heavy furniture and appliances in place for 24 hours.
- Before placing chairs or furniture on your new vinyl floor check the condition of all felt pads, casters or rollers before setting them on your floor. Replace any worn felt pads, casters or rollers.

NUFLOORS provides the information contained herein to its customers as an information source only. The products identified in this brochure may have chemicals that cause reactions in certain individuals. Nufloors strongly recommends the use of safety glasses, respirators (masks) and gloves in handling any materials that contain chemicals. Nufloors recommends that you ALWAYS test a small area PRIOR to usage of any cleaning/maintenance product to determine whether the product you are about to apply serves its intended purpose.

Routine care and maintenance:

- Sweep or vacuum your floor regularly to remove loose dirt (daily/weekly as required). Do not use the vacuum beater bar on vinyl floors as it can visibly damage the floor.
- Wipe spills promptly to prevent stains.
- Wash your floor occasionally with the manufacturer's recommended floor cleaner. Do not use soap or detergent products or vinegar and water as they will leave a dulling film.
- Never use abrasive cleaners, soaps, paste waxes or solvents on your luxury vinyl floor.

You can protect your Luxury Vinyl floor by following these guidelines:

- Use a doormat outside each entrance to your home to prevent dirt, sand, grit and other substances such as
 oil, asphalt, and driveway sealer from being tracked onto your floor. Use non-staining mats on your floor. Do
 not put rubber-backed, altex-backed, or coco-fiber mats on your floor as they will stain or damage the
 surface.
- Close your curtains or blinds where extreme sunlight hits the floor. A combination of heat and sunlight causes your home furnishings, including vinyl floors, to fade or discolour.
- Support furniture with wide-bearing, non-staining floor protectors. Ideally, the protectors should be at least one inch in diameter, made of non-pigmented hard plastic, and rest flat on the floor. Non-staining felt protectors are also acceptable. Casters with a minimum ¾" flat surface width or floor protectors are recommended for all moveable furniture. Make sure any metal protectors are rust-proof. Replace your narrow dome furniture rests with wide-bearing ones.
- If you need to move heavy furniture and/or appliances, such as your refrigerator, across the floor, always use strips of wood or hardboard runways to protect the floor. Always use runways even if you have an appliance dolly, or even if the heavy objects are equipped with wheels or rollers.
- If your floor gets a cut or gouge in it, cover the area immediately and call Nufloors. A professional installer can repair the area, but if the cut is filled with dirt it may be difficult to repair it correctly.
- Footwear and heels can mark floors. It's a good idea to check the soles of footwear in the household as the marks they make can be unattractive and are sometimes hard to remove. High heels can cause dents and damage to vinyl floors.

Luxury Vinyl flooring is tough, but is still subject to scratches, dents and tears. It is a good idea to use felt pads under all furniture legs that are placed on vinyl floors. Always lift furniture off the luxury vinyl when moving it.

Care & Maintenance: Luxury Vinyl Stain Solver

- Most spills will wipe off quickly and easily with a clean cloth. Removing certain stains takes a little extra effort. Here are some guidelines before you begin:
- Start with the first procedure listed.
- Only do the procedures necessary to resolve the problem. Always use a clean white cloth for wiping up stains and turn it frequently to avoid spreading the stain.
- Rinse with clean water and allow area to dry between procedures.

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| Stain/Problem | Remedy |
|--|---|
| Foods/Beverages | If a gummy substance, scrape off with a dull knife. |
| | Use manufacturer's cleaning products as recommended |
| | by your Nufloors associate. |
| | *Saturate a clean white cloth with bleach solution, cover |
| | stain and allow to stand for no more than 1 hour. |
| Tar, Oil, Asphalt, Grease, Paint (oil-based), Wax | Scrape excess off with dull knife. |
| | Use manufacturer's cleaning products as recommended |
| | by your Nufloors associate. |
| | *Wipe with a clean white cloth dampened with lighter |
| | fluid, painter's naphtha, or isopropyl alcohol. |
| Scuffs, Marks, Scratches | Use manufacturer's cleaning products as recommended |
| | by your Nufloors associate. |
| | *Wipe with a clean white cloth dampened with lighter |
| | fluid, painter's naphtha, or isopropyl alcohol. |
| Minor Cuts, Burns, | Limit traffic over damaged area, cover with masking tape, |
| Gouges | and contact Nufloors for advice. |
| Lipstick, Antiseptics | Scrape excess off with dull knife. |
| | Use manufacturer's cleaning products as recommended |
| | by your Nufloors associate. |
| | *Wipe with a clean white cloth dampened with lighter |
| | fluid, painter's naphtha, or isopropyl alcohol. |
| | *Saturate a clean white cloth with bleach solution, cover |
| | stain and allow to stand for no more than 1 hour. |
| Rust | Use manufacturer's cleaning products as recommended |
| | by your Nufloors associate. |
| | *Saturate a clean white cloth with bleach solution, cover |
| | stain and allow to stand for no more than 1 hour. |
| Crayon, Ink, Permanent Marker, Hair Dye *Caution | Use manufacturer's cleaning products as recommended |
| | by your Nufloors associate. |
| | *Wipe with a clean white cloth dampened with lighter |
| | fluid, painter's naphtha, or isopropyl alcohol. Mineral spirits, lighter fluid, painter's naphtha, and |
| | isopropyl alcohol are flammable liquids. Please follow |
| | precautions listed on the container. |
| | precautions listed on the container. |

Please contact Nufloors should you have any questions or concerns. We will be happy to assist you.